



Surfing NSW Boardrider Clubs Club Member & Crowd Management Plan

This club member and crowd management plan is for all NSW Boardrider Clubs to adhere to as at Friday 29th May 2020. To resume your monthly point score competitions for June 2020 this documentation is to be provided to your local council for approval.

If you are returning to sport please note that it is your ***responsibility to manage your members and the spectating crowd your club competition may attract on the day***. Failure to manage competitors, spectating crowds or issues associated with your event may result in breaches of Federal, State and Local authority approvals.

Surfing NSW requires you to communicate and deliver this crowd management plan to your members, their family and friends on the day of your competition.

To best manage your members and spectating crowds on the day please see a more detailed plan that Surfing NSW has created for you to apply by below;

Scheduling to ensure all “Arrive Surf and Leave”

- To align with your “arrive, surf and leave” messaging all clubs need to have sections of the day scheduled for divisions to start and finish. This will reduce surfers to be gathered in a group together rather divisions start and finish.
 - For example.
 - 7am – 9am Open Men start and finish
 - 9am – 11am Open Women start and finish
 - 11am – 1pm U16’s start and finish
 - 1pm – 3pm U13’s start and finish
 - All surfers must only come down for their section of the day and again; arrive, surf and leave.
 - This is a change to some clubs normal routine of mixing divisions throughout the day.

Communication to members to reduce spectating crowds

- All club members must pre register and state they will be surfing in the monthly contest. We suggest this is done by the Thursday before your weekend event. After all surfers are registered the club can create heat draws, provide the days schedule and all surfers know in advance exactly when they are surfing and the time they need to arrive and if progress through their division the latest time they will be at beach.
- Members must be told to come down by themselves without any extra people if possible. If they are U18 and a parent is required they must be aware of all social distancing rules and work with the club in this regard.
- We encourage a form of messaging direct to all members before, during and after the competition. e.g. a Group Message or Whatsapp group to communicate all required information direct to all members.

Club site set up to reduce spectating crowds

- With social distancing measures in place your surfing competition site set up will need to change to manage potential crowds. Beach and other tents/marquees will not be able to be all bundled together.
- They will need to be spread out each 40 square meters away from each other.
- Every key area should have a social distancing manager within those designated areas.
- Whether your club does or does not usually erects multiple tents/marquees we suggest the following to spread out the members;
 - **Area 1** (10 people 1.5m apart)
 - Operational team
 - 4x Judges
 - 1x Scheduling manager (that would do heat draw, tallying and heat progressions)
 - 1x MC / PA announcer if you have PA system
 - 1x internal social distancing manager
 - 1x contents director
 - **Area 2** - 40sqm away from other tent (10 people 1.5m apart)
 - Surfers area & beach marshal area
 - 1x Social distancing manager for this area
 - 1x Beach Marshal and area for surfers to pick up their rash shirts and gain competition information
 - Surfers for the next heats in the water

- **Area 3** 40sqm away from other tent (10 people 1.5m apart)
 - 1x Another Social distancing manager for this area
 - Surfers and Members Area
 - Surfers and family for the next heats in the water
 - Area 1, 2 and 3 must have a clear distance away from each other and be designated with club tents, feathers or signage.
 - The club must also have signage communicating to the public that the club contest is on in the water and on the beach.
- If surfers are awaiting for their heat e.g. you are in Semi Final 1 and you make the final we also encourage those surfers to return to their car or go for a walk or maybe even free surf then return just before your final.

New key club roles on the day to ensure crowd management

- Social distancing & crowd managers – each club is to designate minimum one social distancing manager to ensure everyone is abiding by the rules and regulations set out by Surfing NSW.
 - Your club should have internal social distancing & crowd managers who are placed in key areas as per the above example as well as an external social distancing & crowd manager to ensure your event is not attracting more people than it should
- More support for the contest director or scheduling manager – each club is to ensure to have more staff supporting the contest director and designate more 1-2 committee members to ensure all members know when they are surfing, members are on time and also ensure the leave after their heats.

For further information on this club member and crowd management plan or other specific details your council required please contact Surfing NSW Club Manager Matt Lawson on matt@surfingnsw.com.au